
Services at MBOC

Business Office Assessments Includes (but not limited to):

- Scheduling
- Registration
- Data integrity
- Insurance verification
- Charge Capture
- Collection of Co-Pays and Co-Insurance
- Billing
- Electronic filing
- Paper claims
- Billing edits
- Financial Performance Analysis
- Follow-up
- Collections
- Customer Service
- Cash Posting
- Denial Tracking
- Bad Debt Management
- Staffing Analysis
- Technology Use and Optimization
- Vendor Performance Analysis Technology and Other Vendor Selections
- Develop Appropriate RFI's (request for information)
- Conduct Vendor Interviews
- Contract Negotiations
- Create Cost/Benefit Analysis